

Quality Provider Criteria

- Be a mission-driven organization with a focus on quality, person-centered care & services
- Be licensed as required by state law
- Have a good reputation in the community
- Have a good record of performance in licensing inspections, state surveys, etc.
- Agree with and sign the attached Quality Pledge
- Have stable leadership/ownership/management that is resident-focused and develops staff for proficiency and excellence
- Agree to refer consumers to other Quality Providers as appropriate
- Agree to support the programs and objectives of the Center
- Agree to communicate appropriately with the Center as requested